



2019 User's Conference Agenda

Opening Night – 9/18/19

Time	Open Reception
6:00 – 8:30	Cocktail Reception at HU Patio (Grassy Knoll) – Hyatt Hotel at Hamburger Univ

Day 1 – 9/19/19

Time	Room 1	Room 2
8:00 – 8:30	REGISTRATION IN HALLWAY – 30 mins	
8:30 – 9:00	CONFERENCE KICK-OFF/KEYNOTE - ROOM 1 – 30 mins	
9:00– 9:45	What's New – netTrack – LPMS/RISK/CAMS/SmartAlert – 45 Mins	
9:45 – 10:00	BREAK – 15 mins	
10:00 – 10:30	LPMS Admin	CAMS KPI
10:30 – 11:00		Action Plan Management
11:00 – 11:30	Civil Integrations & Collections Management	Managing Imports (Store, User, Employee, etc.)
11:30 – 12:00	Presentation – Appriss Secure	
12:00 – 1:00	LUNCH – 1 hour	
1:00 – 1:30	Kirklands/Delivering ROI	Upgrading to netTrack
1:30 – 2:00	Reporting Accidents in LPMS and TPA Integrations	CAMS Scoring
2:00 – 3:00	LPMS Izenda Reporting Lvl I	CAMS Admin Refresher
3:00 – 3:30	LPMS Izenda Reporting Lvl II	Luxottica – TBD
3:30 – 4:00	ORC Roundtable	Scheduling Audits
4:00 – 4:30	Presentation – Appriss Verify	
4:30 - 5:00p	Signature Capture & Doc Creation	CAMS Mobile
5:45 - 6:00	Bus Pickup – Multiple Trips	



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6:00 - 8:15	Chama Gaucha Brazilian Steakhouse – Downers Grove, IL
8:15 - 8:30	Bus Drop Off - Multiple Trips

Day 2 – 9/20/19

Time	Room 1	Room 2
8:30 – 9:00	netTrack and OSHA	Deploy and maintain CAMS
9:00 – 9:30	Advanced Case Log in netTrack	CAMS Izenda Lvl I
9:30 – 10:00	NetTrack Advanced Features	
10:00 – 10:30	BREAK – 30 mins	
10:30 – 11:00	Smart Alert Creation	CAMS Izenda Lvl II
11:00 – 11:30	Driving Results thru LPMS	
11:30 – 12:00		{Reserved for client speaker – TBD}
12:00 – 12:30	Dicks Sporting Goods/Bolo's	Investigating SQL Basics
12:30 – 1:30	LUNCH – 1 hour	
1:30 – 2:00	{Reserved for client speaker – TBD}	Quick Entry
2:00 – 2:30	Narrative Wizard Training	Internal Collections
2:30 – 3:00	Loss Prevention Industry Review	
3:00 – 3:30	BREAK – 30 mins	
3:30 – 4:00	LPMS Roundtable	
4:00 – 4:30	Closing Remarks	