GLOBAL INCIDENT & AUDIT MANAGEMENT SOFTWARE
What would you do with $31 billion?

THAT’S HOW MUCH MONEY IS LOST TO THEFT, ACCOUNTING ERRORS, VENDOR FRAUD AND ORGANIZED CRIME (ORC)

LP Software has developed custom software solutions to keep your profits from walking out the door.

The key benefits of our Loss Prevention Management System

- Increase productivity
- Manage any type of incident, including internal theft, shoplifting, fraud, accidents, and more
- Easily customize your own incident types and reports
- Share incident data across departments, such as HR, Operations, and Risk
- Powerful data analytic tool used for trend analysis
- Manage your own Civil Recovery and/or Employee Restitution program or utilize two-way transfers to the major collection agencies
- Barcode scanning to retrieve merchandise description and pricing for accurate reporting
- Geo-mapping feature to identify and graphically view serious incidents such as Burglary or ORC
- Ensure incident integrity by utilizing our streamlined Workflow processing
- Secure accessibility off-line, out of the office, and on the road
- Integrated task management system for easy follow-up and reminders
- Area to track store attributes and physical security hardware
- Store Managers or any authorized employee can easily generate an incident report at store level
- Integrated API library for clients that want to build interfaces into the LPMS data repository
- Scalable to fit any size organization and still be IT-friendly
- Create dynamic dashboards
- Any employee can report an anonymous incident
- Live, world class technical/customer support

The Loss Prevention Management System (LPMS) provides increased productivity, better management of data, greater visibility to all incidents, and follow through to case resolution. It is a key component of the LP Software Management Suite.
It’s time

TIME TO HELP YOUR HUMAN RESOURCES PROFESSIONALS KEEP EMPLOYEES – AND IN ESSENCE YOUR ORGANIZATION’S PRODUCTIVITY AND PROFITABILITY – MOVING FORWARD.

LP Software knows you need an efficient and factual tool to track employee complaints and to minimize potential exposure.

The key benefits of our Employee Relations Management System

- Consistent way for HR departments to enter and manage employee issues
- Manages a wide range of employee incidents, from misconduct and attendance to sexual harassment
- Track Labor Relation issues (Arbitration, Grievances, etc)
- Create incidents in a call center or in the field
- Insure incident integrity by utilizing our streamlined Workflow processing
- Add any type of attachment to the incident, such as video, signed statements, audio files, etc
- Compliments other LP Software solutions, including the Loss Prevention Management System
- Allows HR to share information with other departments, such as Loss Prevention
- Real-time view of all your cases and their status
- Real-time and historic employee incident analysis
- Generate a customizable user experience by using our screen management toolkit
- Integrated Task Management system for faster follow up
- Role based security features to control user access at all points of the system
- Generate almost any type of report using our built-in Ad-hoc Report Writer
- Scalable to fit any size organization and still be IT-friendly
- Live, world class technical/customer support

The Employee Relations Management System (ERMS) is designed with HR professionals in mind to better document and manage confidential HR incidents. It is a key component of the LP Software Management Suite.
There’s no way around it

YOUR COMPANY MUST KNOW RIGHT NOW WHERE YOUR OPERATIONAL BLACK HOLES EXIST SO THEY CAN BE RESOLVED IMMEDIATELY.

LP Software provides powerful, yet intuitive software that is effective in tracking your compliance issues.

The key benefits of our Compliance Audit Management System

- Increase Sales
- Reduce Shrink
- Increase Productivity
- Supports iPad & most mobile devices
- Spend less time preparing, taking, and completing audits
- Identify serious compliance issues immediately
- Quickly identify training issues
- Quickly identify operational issues
- Track manager performance
- Store Managers will be able to conduct self audits, surveys, and update their Action Plans in real-time
- Improve employee morale and reduce employee turnover
- Instant visibility to all compliance issues
- Audits can be done across multiple business units utilizing one centralized database
- Easily create an unlimited number of audits for multiple departments
- Real-time and historical analysis with built-in system reports
- Generate almost any type of report using our built-in Ad-hoc Report Writer
- Import KPI (key performance indicator) data from many sources
- Automatic e-mail to store, district, regional and divisional managers
- Allows your team to create, manage and track action plans
- Live, world class technical/customer support

The Compliance Audit Management System (CAMS) is effective in tracking your compliance issues, resulting in improved sales and reduced shrink throughout your organization. It is a key component of the LP Software Management Suite.
Accidents Happen

DID ONE WORKER GET HURT IN ONE LOCATION? OR IS THERE A TREND OF WHICH YOU’RE NOT EVEN AWARE?

LP Software provides Accident and OSHA reporting software so you can help your employees stay on the job while reducing your costs and risk of litigation.

The key benefits of our Accident-OSHA Management System

- Reduce Workers Comp costs
- Stay in compliance with OSHA record keeping regulations
- Manages internal and external accidents
- Keep all details of the accident in one place, such as detailed explanations, injury details, OSHA, Workers Comp information, pictures and other attachments related to the accident
- Help prevent accidents and reoccurring injuries
- Reduce accidents
- Keep track of all witness information and statements
- Manage tasks related to the accident
- Prints Form 300 — Log of Work-Related Injuries and Illnesses
- Prints Form 300A — Summary of Work-Related Injuries and Illnesses
- Prints Form 301 — Injury and Illness Incident Report
- Generates custom mail merge letters and documents
- Automatic and secure Internet updates
- Live, world class technical/customer support

The Accident/OSHA Management System (RISK) helps track employee and customer accidents throughout the organization. It is a key component of the LP Software Management Suite.
Easy Equipment Management

DO SERVICE & REPAIR REQUESTS GET MISSED OR TAKE TOO LONG TO RESOLVE?

LP Software provides a cost effective solution for tracking and managing service requests.

The key benefits of our Service Request Management System

- Manage all equipment in one centralized system
- Report & Analyze response time, costs, and equipment reliability
- Workflow Process
- Track repairs & requests
- Identify ticket completion time
- Pinpoint faulty equipment
- Flexible & Customizable
- Manage multiple issues- broken equipment (CCTV, EAS, Computers, Cell Phones, etc.), repairs, RMA’s, etc.
- Notifications & Alerts
- Track vendor performance and mitigate service costs
- Live, world class technical/customer support

The Service Request Management System (SRMS) helps track service and repair requests throughout the organization. It is a key component of the LP Software Management Suite.
INTEGRATED MODULES
There’s more....

In addition to the Incident Management and Audit solutions, there are additional modules available to supplement your toolbox. These modules will add value, productivity gains, and impact your bottom line.

Smart Alert
- Smart-Alert is an Enterprise Wide automatic emailing alert tool
- Instantly know when incidents/audits occur
- Management tool to provide notification of open and past due Incidents and Audits
- Ensure items don’t fall through the cracks

Ad-Hoc Reporting
- Generate almost any type of report across the Enterprise
- Automated distribution of reports to executives
- Export to numerous file formats such as Excel, Word, and PDF
- Easily create great looking graphs or pie charts
- Completely web based
- Generate powerful dashboards

Collections Management
- Civil Recovery / Employee Restitution collections
- Maximize collection revenue
- Reduces time spent managing past due accounts
- Eliminate manual calculation amounts by state for Civil Recovery
- Generate comprehensive reports

Awards Programs
- Easily manage your Award program
- Manage the approval/denial process
- Track award amounts, and notes summarizing the efforts leading up to the award
- Integrate with your Accounting / payroll department
- Generate award letters

Insurance Integration
- Integrate with major insurance providers with seamless two-way incident transfer capabilities.
- Both worker’s compensation and general liability claims are supported.
HOW IT WORKS

Adhoc Reporting Module

Stop spending valuable time trying to aggregate data stored in multiple applications. You can use these reporting tools to identify problem areas and opportunities.

With the suite of reporting tools LP Software provides, you can rapidly put tools into the hands of executives, VP’s, and managers to gain insight into their operations.

- Reports can be easily created quickly and shared with colleagues for additional analysis, insight, and action.
- Identify trends at each or any of your locations throughout the United States.
- Compare corporate-wide compliance performance.
- Reduce time & resources it takes to analyze data.
- Web-based platform allows users from across departments, facilities and locations to access standard online reporting forms ensuring consistent audit data is recorded organization-wide.

Real-time reports summarize detailed information at a glance and configurable dashboards display charts, graphs and tables to quickly identify trends.

Create alerts based on parameters that YOU determine.

Email notifications can be sent to a distribution list of employees and their supervisors for upcoming, pending and overdue tasks, ensuring that nothing gets lost or overlooked.
Our Clients

LP Software stands behind its work, which makes our clients stand behind us for a long time. From Big-box retailers and specialty stores to the telecom industry and government work, LP Software delivers world-class software solutions.

“Our Clients”

Our Simple Pricing & ROI

LP Software maintains competitive pricing that is simple to understand and pays for itself, often within the first six months of our partnerships.

“Excellent customer service and support”
— Neiman Marcus

“When reviewing the current options on the market, the CAMS audit tool was an easy choice!!! We selected this tool because of its ease of use, administrator ability to change and modify audit criteria and its web based functions, this will allow our field LP team to complete audits from a tablet, increasing field productivity.”
— A.C. Moore Arts & Crafts

“Totally customizable to our organization. With this tool every location can easily access the program and record every kind of incident report required”
— Goodwill Industries

“Increased time savings on executive reporting, centralized our system for managing all reviews, eliminated all paper audits and increased our productivity”
— David’s Bridal

NEW!

LP SOFTWARE SAVES YOU TIME AND MONEY BY HOSTING THE SOFTWARE

- Lower upfront costs
- Up and running in days not months
- Less IT work from you
- Immediate access to upgrades
Our Story

LP Software is dedicated to developing and delivering groundbreaking software solutions for companies, organizations and governments across the world.

The staff at LP Software has spent their careers learning, creating, testing and perfecting the best ways to save you money and manage complex issues.

LP Software started in 1998 when its founders realized there had to be a better and smarter way to manage loss prevention incidents. After creating the industry’s most unique loss prevention management system, LP Software grew with the development of other cutting-edge software to solve the massive workloads in Employee Relations, Compliance Auditing and Accident/OSHA reporting.

Our employees love what they do which is one reason that our friendly and professional customer service stands out.

Our Services

LP Software is an industry leader of software design that is easy to use, easy to report and easily saves you time and money.

Our custom-design reports streamline your company’s operation: from loss prevention and employee relations to compliance auditing, accident reporting, and risk management.

We are proactive with software updates. We are partners by providing ongoing training. We respond to your calls and questions. We work with urgency to solve your company’s problems.
LP Software is the leading provider of Incident Management and Audit Compliance software. Our Enterprise solutions are used by some of the largest organizations in the world. Imagine having all the tools you need to be more productive, reduce shrink, and improve compliance.

LPMS
Incident Management for Loss Prevention / Security departments

CAMS
Compliance Audit / Checklist Management for your organization

SRMS
Service Request Management for service and repair requests.

ERMS
Incident Management for HR departments, including Employee Relations and Labor Relations

RISK
Accident reporting, Manage accident incidents and OSHA reporting

LPMS
(Loss Prevention Management System)
Easy Case Management Faster Follow-up

CAMS
(Compliance Audit Management System)
Effortlessly create, manage and track audits throughout your organization

SRMS
(Service Repair Management System)
Easy Repair & Service Tracking & Follow-up

ERMS
(Employee Relation Management System)
Integrates with other HR Systems • Designed for HR Professionals

RISK
(Accident/OSHA Management System)
Simple to always know the status of all your accidents

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